

WALKER TECHNICAL SERVICES

WATER MANAGEMENT SPECIALISTS

Monitoring Service Agreement

Walker Technical Services (WTS) agrees to monitor a Rain Bird Maxi-Com2 Central Control system for . The monitoring will be via telephone modem and or the internet. Monitoring consists of, and is limited to, the following: (No other services or obligations are agreed to or implied by the monitoring agreement).

- Call on-site CCU from our computer a minimum of once/day, 365 day/year.
- Download all current information from CCU daily
- Interpret data and review for any Maxi-Com detectable problem.
- Call maintenance personnel and inform of any noted problems.
- Do one of the following-Fax, e-mail or call-leaving voice mail- with work order to personnel/sub-contractors when problem(s) are noted.
- Assist irrigation personnel via telephone to answer questions/concerns.
- Adjust irrigation schedules to meet current conditions (ex: E.T. irrigation, new plants, sod, etc.).
- Provide quarterly reports, if requested, on water consumption, irrigation problem(s), Etc.
- Submit water use information to the appropriate water management district for the consumption water use permit requirements.

NOTE: Monitoring is only effective when combined with competent on-site irrigation repair/maintenance personnel. WTS is not responsible for the actual repair(s) or on-site visits when a problem(s) are noted. WTS's responsibility terminates after the appropriate maintenance personnel are notified each time the monitoring software indicated there is a problem(s) in the field. To begin monitoring, WTS needs a signed monitoring contract along with the phone number for the phone line connected to the CCU, the names, e-mail addresses, fax numbers and phone numbers and/or Nextel numbers of the person(s) to contact anytime a problem(s) is detected. Daytime, nighttime and contact information is required.

The fee for the above service is \$ _____ per month. The fee must be paid in advance on the 1st of each month. This service agreement is valid for a period of one year from the date the agreement is signed. The agreement covers the monitoring of _____ controller/s, and the associated remote control valves (RCV's) _____ at this time. This agreement will need to be amended if additional CCU's/controllers or RCV's are added. \$ _____ per zone per month for monitoring and \$ _____ per zone one time set up fee.

By signing below, both parties acknowledge they have received a copy of this agreement, have read it, and understand it in its entirety. Both parties further agree to be bound by the conditions set forth in the above **Monitoring Service Agreement**.

Representative

Date

Walker Technical Services Representative

Date

This service agreement is valid from (Month) _____ (Date) _____ (Year) _____
Thru (Month) _____ (Date) _____ (Year) _____